



PRESS RELEASE

For immediate release

APPLY FOR PERMITS ONLINE WITH YOUR VOILÀ CITIZEN PORTAL!

La Pêche, February 8, 2021 – The Municipality of La Pêche is pleased to announce that residents can now apply for permits online via the Voilà online portal!

In collaboration with the Fire Safety Department, Resident Services has launched online permit applications for backyard burning and fireworks.

It's now possible to apply online and pay the fee when the invoice arrives in your citizen portal. The ACCEO Transphere secure payment platform speeds up the entire process so you get permits faster.

It's confidential and available 24/7.

How to you apply for permits online

Follow these five easy steps to obtain permits and certificates:

1. Log in to the Voilà citizen portal.
2. Select the type of permit:
Read the regulations, fill out the required information, attach the necessary documents, and click "Send."
3. Application confirmation and online tracking number:
You will receive confirmation of your application and a tracking number. To check the status of your application, click "Track your online application" and enter your tracking number.
4. Pay your invoice:
You can pay the invoice for your application online via credit card once it arrives in your inbox or citizen portal.
5. Retrieve your permit:
Once your application has been reviewed, your permit will be available in your portal in PDF format.

Continuous improvement of services

In order to improve municipal service delivery and streamline our processes, user guides and videos are available at www.villelapeche.qc.ca, under the "Citizen Portal" tab.

Keep an eye on the portal—more permits will be added soon!

Resident Services can be reached by phone at 819-456-2161, extension 2221, by email at guichet.unique@villelapeche.qc.ca, and in person at the City Hall reception desk.

- 30 -

Source:

Director General
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